# THE HONG KONG COUNCIL OF SOCIAL SERVICE

# **Standing Committee on Service Development**

(2022-23)

Minutes of the 2<sup>nd</sup> meeting held on 17 Jan 2023 at 2:30pm in Room 203 of the Duke of Windsor Social Service Building.

Present: Ms. CHAN Chung Ho Karrie Hong Ko

(Vice-chairperson)

Hong Kong Christian Service

Ms. LEE Man Shan, Emily

Mr. CHAN Man Ho, Wilson

Hong Kong Young Women's Christian Association

(Vice-chairperson)

The Hong Kong Federation of Youth

Groups

Ms. CHOW Mee Tim Hong Kong Sheng Kung Hui Welfare

Council

Dr. LEE Hing Wai, Bonson Chinese YMCA of Hong Kong

Ms. LEUNG Yuen Ching, Cindy Hong Kong Family Welfare Society

Ms. SIN Fung Yee, Sally Evangelical Lutheran Church Social

Service - Hong Kong

Mr. YIP Kin Chung Hong Kong Evangelical Church Social

Service Limited

Ms. YU Mei Yuk, Doris Caritas - Hong Kong

Mr. CHUK Wing Hung, Keswick Evangelical Lutheran Church Social

Service - Hong Kong / Rep of SC(CY)

Ms. CHAN Ching Yee, Susan Hong Kong Association of Gerontology /

Rep of SC(ELD)

Mr. Eddie SUEN SAHK / Rep of SC(Rehab)

In-attendance: Mr. Raymond LAI HKCSS

Ms. Karen YIU HKCSS

Ms. Angie CHAN HKCSS

Ms. Teresa LI HKCSS

Ms. Carmen TAI (Recorder) HKCSS

Apology: Ms. CHAN Siu Lai

(Chairperson)

The Salvation Army

Mrs CHIU Chui Yuen-fun, Hong Kong Catholic Marriage Advisory

Angela Council / Rep of SC(FC)

### (1) Confirmation of minutes of last meeting (Appendix 1)

#### Amendments as follows:

- Attendance: Ms. CHAN Ching Yee, Susan
- 7.1 Latest update on COVID-19 pandemic and welfare support
  - Members reported that the provision of isolation rooms was insufficient in RCHs. The standard of accommodation facilities listed in the Schedule of Accommodation was low. HKCSS would follow up with the interdepartmental task force.
- 7.3 Consultation on mandatory reporting requirement for suspected child abuse cases
  - The Joint Council formed a concern group on mandatory reporting. They stressed on the handling practices of children in the rehabilitation services, including the challenging behavior, might increase their risk of suspected child abuse. They targeted to promote professionalism in the sector, and to share a protocol to guide appropriate acts and provide related training.
  - HKCSS would arrange a meeting between EM leaders and SWD regarding racial profiling.
  - It was suggested to include third party assessment in reporting.

### (2) Matters arising

### (2.1) Appointment of new member

• On behalf of HKCSS, Mr. Raymond Lai welcomed Dr. LEE Hing Wai, Bonson to join the Committee. The term of office was one year until AGM 2023.

## (2.2) Latest update on COVID-19 pandemic and welfare support

- The requirement of Vaccine Pass for visitors and residents of RCHs had been removed. The Government decided to cease the quarantine arrangements for close contacts and not to define close contacts and issue quarantine orders to them.
- Members reminded that the licensing branch would conduct on-site inspection at the
  residential care homes which might be a challenge to the operators due to manpower
  shortage. The staff of RCHs should be informed of the latest updates of the policies
  by proper documentation. In addition, members suggested to discuss the visitation

- arrangement of RCHs and the manpower issues among the network and the specialized committee of Elderly service.
- Members also suggested the Council to facilitate the sector to consolidate the
  experience on combating pandemic in the past few years, especially the challenges
  in RCHs, so as to identify possible solutions to strengthen the sector's capacity in
  future.

### (2.3) Social Work Service for Pre-primary Institutions

• A briefing session for concerned NGOs was conducted by SWD on 14 Nov 2022. The application result for the newly formed district-based teams would be announced in March 2023 and the awarded agencies are expected to start the preparation in Jun 2023. Members suggested SWD to reconsider the plan for the regularization of the service, such as limit the number of application phrases, allow to have 1-year transitional period and reduce the influence on service users due to the change of operators.

# (2.4) Consultation on mandatory reporting requirement for suspected child abuse cases

- A public consultation session would also be organized by the Panel on Welfare Services in March 2023 to engage concerned stakeholders. The matter would be discussed in LegCo in Q1 of 2023. HKCSS would discuss with the members of the specialized committees and service networks for necessary preparation to follow-up. Members suggested to deliberate with the Social Workers Registration Board about the impact to social worker after implementation of the mandatory reporting for suspected child abuse cases.
- A practice sharing on the handling of suspected high-risk cases was held. Colleagues
  from CPSU and ICCMW were invited as guest speakers. HKCSS also introduced
  to CPs about the mandatory reporting requirement, including the definitions of child
  abuse and reporting tools. EPs would be engaged at next stage. Besides, HKCSS
  would issue a policy bulletin on child protection in March 2023

### (2.5) HKCSS Convention cum Hong Kong Social Service Expo 2023 (Appendix 2)

 The Convention would be held on 15 Feb 2023 at HKCEC which the invitation has already been sent to the members. The program rundown was introduced to members that the detailed information of the event has been uploaded to the Convention cum Expo official website for their reference.

### (2.6) Progress Update of Teams (Appendix 3)

- A member updated on the progress of the home care and support for elderly
  persons with mild impairment upon regularization in Jan 2023 under Integrated
  Home Care Service (IHC). A zoom meeting with SWD was held on 19 Dec 2022.
  HKCSS would help to check with SWD the progress of minutes. Member
  concerned on the calculation of consumption fee. Member also suggested to
  discuss the operation of HSMI in the network meeting.
- HKCSS informed member that 2023 WAPS was tentatively scheduled on 12 May 2023 am.

### (3) Support of high risk carer and formation of Agenda Group on Carer Support

- In views of the previous work plan endorsed by Standing Committee on Service Development before, the proposed plan on future direction, focus and strategy for carer support was introduced. In alignment with the strategic direction of HKCSS, Agenda Group on Carer was suggested to established under the Standing Committee in order to steer the strategic development on this agenda. A representative of this committee would serve as the chairperson of the Agenda Group. Members agreed to form the Agenda Group on Carer and invited Ms. CHAN Ching Yee, Susan to serve as the chairperson.
- Membership showed concern on the scope of the Agenda Group, particularly the direction, focus and strategies. They also proposed to invite representatives from different stakeholders to join the Agenda Group, such as funder, medical, technology and academic. The staff team was advised to further discuss with Susan and provide detailed plan for discussion in next meeting. Members also suggested to share more background information on the advocacy on carer support issues as discussed in Standing Committee before for better understanding on the issues.

# (4) Annual focus and plans 2022/23

• HKCSS introduced the major work progress in 2021-22 and proposed the annual plan in 2022-23. Members concerned on the strategies and positioning of HKCSS, and emphasized its expertise in policy advocacy, sector engagement and coordination. Members suggested to address the issue of manpower shortage, as well as to consolidate the experience on the pandemic. Member also proposed to address the welfare needs on the Greater Bay Area.

# (**5**) A.O.B.

• Nil

# **(6)** Date of next meeting

No. of meeting	Date	Time
3	14 Mar 2023	2:30pm
4	16 May 2023	2:30pm
5	18 Jul 2023	2:30pm
6	19 Sep 2023	2:30pm

# (10) Date of next meeting

Adopted by:		
	(Chairperson)	
Date:		