THE HONG KONG COUNCIL OF SOCIAL SERVICE

Standing Committee on Sector Development & Finance

(2023-24)

Date & Time: 13 June 2024 at 3:00p.m.

Venue: Rm202 DWSSB

Present:	Ms. YEUNG Kin Ha, Yvonne (Chairperson)	Hong Kong Young Women's Christian Association
	Ms. WONG Sau Wa (Vice-chairperson)	Church of United Brethren in Christ, Hong Kong Limited, The Social Service Division
	Ms. CHAN Lai Kwan, Queenie	Evangelical Lutheran Church Social Service- Hong Kong
	Ms. LEE Mee Ling, Louisa	Hong Kong Sheng Kung Hui Welfare Council Limited
	Mr. KUO Chun Chuen	Heep Hong Society
	Ms. NG Man Yin, Connie	St. James' Settlement
	Ms. LEE Shuk Ha, Carmen	Caritas- Hong Kong
	Ms. NG Yin Hing, Helen	Christian & Missionary Alliance Church Union Hong Kong Limited

	Ms. LEUNG Siu Ling, Ivy	Christian Family Service Centre
	Ms. Chau, Kitty	Hong Kong Family Welfare Society
	Ms. LUI Wai Lin, Alice	The Hong Kong Federation of Youth Groups
Apology:	Mr. SIOK Yu Yeung	Salvation Army, The
	Mr. NG Yan Ho, Henry	Chinese Evangelical Zion Church Social Service Division
	Ms. LEE Shuk Wai, Anthea	The Society of Rehabilitation and Crime Prevention, Hong Kong
	Ms. TSE Ho Yi, Apple	Hong Kong Christian Service
	Mr. CHAN Pik Fai	Boys' & Girls' Clubs Association of Hong Kong, The
In-attendance:	Ms. Angie CHAN	HKCSS
	Ms. Joyce HO	HKCSS
	Ms. CHUNG, Lai Wah	HKCSS
	Ms. Erica OR	HKCSS
	Mr. Alex YEUNG (recorder)	HKCSS

1. **To adopt the agenda of the meeting**
   - Members confirmed the minutes without any amendment.

2. **Confirmation of Minutes of the 2ⁿᵈ meeting (Appendix 1)**
   - Members confirmed the minutes without any amendment.

3. **Matter Arising**
   - **Updates on SWD's response with Suspended Wi-Fi Subsidies**
     - ➢ The Council had enquired SWD's plan about extension of wifi services to service units, but had not approached OGCIO to examine the issue. Previously, the subsidies provided by SWD and OGCIO had covered the cost of Wi-Fi services.
     - ➢ SWD responded by acknowledging the demand for the service and the associated costs. However, SWD has no concrete plan to subsidize the cost of Wi-Fi services in the near future. As for the subsidies provided by OGCIO, they have no specific opinion on this matter.
     - ➢ SWD does not foresee the possibility of offering new subsidies, particularly for Wi-Fi services, in the coming future. However, NGOs are encouraged to propose valuable applications for the designated fund of 500M.

   - **Updates on Cost Apportionment Guideline and FAQs**
     - ➢ The key concerns related to self-financing services, significant others of service users, social enterprises had been addressed in FAQs. Members discussed the appropriateness to adopt the stated practices. After discussion, members found that the content is acceptable and reflected the mutual understanding between the SWD and members of this committee. The FAQ will be updated later to reflect the discussions and understandings.

   - **Council's Submission on 500 M Designated Fund**
     - ➢ The Council submitted the paper suggesting the use of 500M

Designated Fund. The current 500M Designated Fund is mainly used to meet the immediate system upgrade and talent training needs of organizations, but its greater potential lies in providing the foundation for the digital transformation of the entire industry. The Council recommends that the Labour and Welfare Bureau also needs to actively establish a long-term strategic development blueprint for the digital transformation of the social service industry.

➢ SWD received and replied on 8th May. They will consider adjusting the allocation after listening to advice from different channels.

● **Updates on LSG Manual**
➢ There was no further update until SWD officially published the LSG Manual along with the FAQ.

4. **Progress Update**
   i. **Talent Development**
      ● JC Inno Power Social Welfare Fellowship
         ➢ JC Inno Power Social Welfare Fellowship aims to enhance senior management's leadership and competence in developing service, organizational and sectoral resilience through action learning, talent development and collective leadership.
         ➢ It comprises a 30-day leadership development program across 6 months and implementation of a staff development project in 6 months. Through a series of leadership workshops, study tours, and individual and group coaching sessions, senior leaders will develop their adaptive leadership capacity to navigate the fast-changing world and effectively manage inevitable changes.
         ➢ Offered in collaboration with Harvard Kennedy School Executive Education, the 23 Fellows were attending a one-week adaptive leadership course at Harvard University in Boston, aiming to equip them with adaptive leadership frameworks, concepts, and skills to address their respective organizational and leadership challenges.

      ● NGO Governance
         ➢ NGO Governance has just finished its first year of contact with SWD. All accomplished goals are achieved. Team will continue to

provide activities and training to broad members based on the provisional agendas.

ii. ICA
➢ Team does not have important updates.

iii. ITRC
- Cybersecurity Course and Services
  ➢ The Council organized two training programs for cybersecurity. NGOs can have a comprehensive exploration of the latest developments in the world of cybercrime, empowering participants to navigate the ever-changing landscape of online fraud. Attendees will gain a deep understanding of the evolving trends and patterns shaping the cybercrime ecosystem. Furthermore, the program will equip participants with the skills to identify and effectively process suspected fraud cases. Recognizing the importance of proactive measures, the program will also focus on empowering attendees to develop comprehensive fraud risk response strategies.

- Open Source System & ITRC Cloud Platform
  ➢ The Council in collaboration with Alibaba Cloud and Materia Logic, has developed a "Charitable Fundraising Management System" to enhance the management of various processes in fundraising activities for organizations, and to strengthen their data analysis capabilities and flexibility. Fundraising activities can include flag selling and charity coupon sales, among others. Heep Hong Society and YWCA had already become the first users of the platform.
  ➢ ITRC has partnered with Alibaba Cloud to expand its service offerings beyond the Charitable Fundraising Management System. Through receiving feedback from NGOs, ITRC has identified additional areas of interest, including online registration and payment systems, as well as volunteer management systems. By leveraging the capabilities of the Alibaba Cloud Platform, ITRC is positioned to continuously update and enhance its suite of services to better meet the evolving digital needs of the NGO sector. This collaborative effort aims to empower organizations

with the tools and technology required to streamline their operations, improve engagement, and drive greater impact within their communities.

iv. MLS

- Smart NGO
  - ➢ The upgraded version of the Directory of Social Service (ngo.hkcss.org.hk) was launched on 2nd May. Two online NGO briefing sessions were held in April to introduce the new features and functionalities of an upgraded directory. 130 participants from 50 agency members attended.
  - ➢ This directory is called "智識揀 Smart NGO". It includes verified information for over 4,000 service units of Agency Members.
  - ➢ In the past, the Council promoted the directory by reaching out to corporates through a caring company newsletter, social media, and a sharing article by the Chief Executive at AM 730. Going forward, the team will promote theme-based information, with a list of NGO operators published quarterly. This will enable interested NGOs to easily update their information by leveraging the Council's promotion efforts.

5. A.O.B.

- The end of Standing Committee on Sector Development & Finance
- New Standing Committees will be produced after AGM.

6. Date of next meeting

- A.O.B.

Adopted by: _____
　　　　　　　(Chairperson)

Date: _____