

THE HONG KONG COUNCIL OF SOCIAL SERVICE

HKCSS 2018-19 Core Business Plan: Strategic Areas and Key Social Development Agenda & Objectives

STRATEGIC AREAS	KEY SOCIAL DEVELOPMENT AGENDA AND OBJECTIVES	DELIVERABLES AND IMPACT
<p>A. AGENDA SETTING - Set social agenda and advocate for policy/service response and change actions, through identifying and analyzing the “pulse” and “needs” of society gathered from the sector, and engaging key stakeholders in partnership platforms for joint actions.</p>	<p>1. Long-term services planning: Participate in the review of Rehabilitation Programme Plan (RPP) and follow up on the implementation on Elderly Services Programme Plan (ESPP)</p>	<ul style="list-style-type: none"> - To engage different stakeholders, especially the rehabilitation sector, in the review of RPP. - To participate in and monitor the implementation of ESPP, such as the integrated community service model. - To follow up the issue of planning ratios in HK Planning Standards and guidelines and revisit the Schedule of accommodations. - To engage concerned stakeholders to address the manpower shortage issues of PT, OT, ST, child care workers and personal care workers, and follow up on the survey of front-line staff and the report of Strategic Review on Healthcare Manpower Planning and Professional Development - To advocate a comprehensive carer policy and service via discussion with different stakeholders. Recommendations will be made to the Government, policy makers, academic institutes and funders etc. - Follow up on the Report of the Review on Mental Health
	<p>2. Engage key stakeholders in the proposed exercise on Lump Sum Grant review</p>	<ul style="list-style-type: none"> - Facilitate members’ participation in the LSG Review (focus group meeting with agency heads) and advocate for a subvention system more favourable to the welfare development. - To search for a sustainable solution which addresses the concerns of our key stakeholders.
	<p>3. Advocate reforms in old age</p>	<ul style="list-style-type: none"> - To continuously identify and advocate measures for the

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	income protection system and CSSA	<p>improvement of old age income protection.</p> <ul style="list-style-type: none"> - To identify and advocate for changes in levels and types of allowance in the CSSA system.
4.	Advocate diverse forms of social housing for the improvement of the quality of living of the grassroots	<ul style="list-style-type: none"> - To implement the Community Housing Movement. - To attempt building a transitional modular social housing estate and to roll out a tenant efficacy development programme through the new housing provision. - To identify other policy measures, eg. rental market regularization, to address the difficulties faced by the grassroots.
5.	Coordinate the sector to set the agenda related to Community Economic Development, arouse public awareness on the issue and advocate for policy change	<ul style="list-style-type: none"> - To further our practices to test out the difficulties, challenges and opportunities for making policy proposals for the development of community economy in Hong Kong. - To advocate for setting up a “community economy development centre” to serve as a district-level collaboration platform organization to help NGOs and residents to organize and development different initiatives of community economy.
6.	Advocate measures to alleviate poverty of and social exclusion against EM	<ul style="list-style-type: none"> - To deliberate and advocate project or programme ideas, in the areas of use of public services, education, employment and so on, and seek the government’s support for meeting the needs of the EM, leveraging on the resource earmarked in Budget 2018 and the Steering Committee set up by the government. - To strive to advocate for successful programme ideas to be regularized.

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	<p>7. Embark on advocacy for reform on health care system in Hong Kong</p>	<ul style="list-style-type: none"> - To engage NGO stakeholders and community users to identify a desirable model for the operation of District Community Centre - To dialogue with relevant committees and the Food and Health Bureau and advocate the model - To identify other possible areas for further social-medical collaboration
<p>B. INNOVATION AND TECHNOLOGY - Promote innovation and technology application in social services in order to raise the quality of life of Hong Kong people and families, and specifically enable Hong Kong and the welfare sector to be better prepared for population ageing.</p>	<p>1. Promote innovation and technology adoption to enhance the well being of the ageing population and PWDs in Hong Kong</p>	<ul style="list-style-type: none"> - Gerontech and Innovation Expo and Summit in 2018 would be organised to attract a crowd of 50,000 and over 100 exhibitions. - Collaboration with funders and district partners to organise road shows featuring the trend of the adoption of Gerontechnology. - To advocate for an assistive technology display and education centre to support people with disabilities and ageing in place. - Plan and implement the project(s) to facilitate the use of selected Gerontech products to Elderly and Rehabilitation services and build service models.
	<p>2. Engage stakeholders and players in the field to shape an environment conducive to innovation and technology adoption for ageing</p>	<ul style="list-style-type: none"> - Keep track on the Landscape study and research on innovation and technology for ageing to see how social orientation can be realised in the objectives of gerontechnology in Hong Kong. - Multi-stakeholder discussion/dialogue to identify policy gap. - To formulate recommendations to the Government and related authorities. - To encourage via competitions and grant making, innovation and technology for ageing. - To form expert groups and work with SWD to prepare for the implementation of the \$1 billion Innovation and Technology Fund for Application in Elderly and Rehabilitation Care (IT Fund for Application) - To form multi-stakeholders think tanks on specific projects to

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		<p>help commercialisation of products and services.</p>
	<p>3. Incubation of innovative ideas and promotion of social innovations for meeting diverse social needs</p>	<ul style="list-style-type: none"> - To renew collaboration with SIE Fund and continue and expand our social innovation work through Impact Incubator, with a target to receive and process 40 grant applications, to incubate no less than 12 prototypes, 8 start-up and 2 scale-up projects related to poverty alleviation. - SEBC 10th Anniversary - Organize a public engagement event to showcase the achievement of SEBC in past decade.
<p>C. SECTOR CAPACITY BUILDING - Enhance capacity of the sector to become a responsive, accountable, effective and engaging platform for social change; develop exchange and knowledge sharing platforms for (i) the board and senior management of NGOs and (ii) smaller and/or new NGOs.</p>	<p>1. Build the capacity and formulate a closer network of NGO senior management personnel</p>	<ul style="list-style-type: none"> - Executive Programme for small NGOs. - ELDP I and ELDP II alumni formed.
	<p>2. Implementation of the Governance Platform Project in order to promote best practice and experience sharing in NGO governance, to construct a knowledge base around NGO governance issues, and to enhance continuous professional development for NGO governance</p>	<ul style="list-style-type: none"> - The Governance Platform Project is implemented with the following deliverables in order to achieve the named objectives: <ul style="list-style-type: none"> ■ Governance Health Survey: Develop and provide a tool for NGOs to conduct annual health check for governance practices, and to build public trust through demonstration of collective efforts in good governance. ■ Survey on NGO Reserve : Provide the public a more accurate understanding of reserve policy / management in NGOs (including the rationale for reserve), thus reduce mistrust due to misperception ■ Training sessions for professionals who have interests to get involved in NGO governance ■ Forum on NGO Financial Governance, and other workshops and advisory services

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	<p>3. Continue to implement the Project Star, which is a new project to support smaller non-subvented NGOs</p>	<ul style="list-style-type: none"> - Facilitate smaller and non-subvented members to be engaged in HKCSS activities, and benefited from variety of HKCSS services. - Facilitate collaboration among mainstream (or larger) and non-mainstream (or smaller) NGOs, and create synergies for better and more diversified NGO sector. - Draw attention from public and the sector to the agenda advocated by smaller and non-subvented NGOs, nurturing for a diversified NGO sector.
	<p>4. Co-working space for NGOs</p>	<ul style="list-style-type: none"> - Explore the feasibility of co-working space for NGOs, and develop a model that meet the common need of members for office space.
<p>D. EFFECTING CHANGES - Strengthen the capacity and build a clear image / branding of the HKCSS in order to make it more effective in effecting social change.</p>	<p>1. Collect members' feedback on the Council's strategic objectives in order to inform future planning</p>	<ul style="list-style-type: none"> - Conduct membership survey in order to collect views (through questionnaire and focus group meetings) from members on the HKCSS's strategic objectives 2017-2022, and the implication of work plan in relation to the set objectives.
	<p>2. Build the capacity of HKCSS staff in effecting social and policy changes</p>	<ul style="list-style-type: none"> - Engage colleagues to develop capacity development and exposure programmes for HKCSS staff in selected areas including: campaigning, public policy making, etc. - Promote exchange and mutual learning among staff with different expertise and experience.

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